

What is claimed is:

51
1. A method for efficient communication and relationship management, the method establishing relationship between a patient, friends or family and one or more organizations and soliciting charitable donations, the method utilizing a computer system linked to a network, the computer system having one or more processors, one or more storage devices coupled to the processors, comprising:

10 providing a web-based, online healthcare communication system;
asking one or more questions regarding preferences and dislikes of participants;
identifying organizations based on the answers to the questions; and
soliciting a charitable donation for the organizations.

2. The method according to claim 1, wherein the organization is a hospital.

15 3. The method according to claim 1, wherein the organization is a nonprofit organization.

20 4. The method according to claim 1, wherein the organization is a charitable organization.

5. The method according to claim 1, further comprising providing one or more message boards having information about a patient and messages from friends, family and the patient.

25 6. The method according to claim 1, further comprising providing one or more online visitation calendars illustrating scheduled visits to the patient.

30 7. The method according to claim 1, further providing one or more types of messages boards.

8. The method according to claim 1, wherein the message boards are accessed using a username and a password.

9. The method according to claim 1, further providing a patient message
5 board that is accessed by the patient.

10. The method according to claim 1, further providing a family message board that is accessed by family members.

10 11. The method according to claim 1, further providing a relatives' message board that is accessed by relatives.

12. The method according to claim 1 further providing a friends' message board that is accessed by friends.
15

13. The method according to claim 1, wherein the message board includes messages from others.

14. The method according to claim 1, wherein the message board allows a
20 user to reply to message.

15. The method according to claim 1, wherein the message board allows a user to post messages.

25 16. The method according to claim 1, further comprising editing the visitation calendar to update scheduled visits.

17. The method according to claim 1, further comprising receiving a pledge for charitable donations.
30

18. The method according to claim 1, further comprising receiving payment for a charitable donations.

5 19. A system for efficient communication and relationship management, the system establishing relationship between a patient, friends or family and one or more organization and soliciting donations, the system utilizing a computer system linked to a network, the computer system having one or more processors, one or more storage devices coupled to the processors, comprising:

a web-based, online communication service related to patient care;

10 a survey program for asking one or more questions regarding preferences and dislikes of participants, and for identifying organizations based on the answers to the questions; and

~~a solicitation program for seeking a donation for the organizations.~~

15 20. The system according to claim 19, wherein the organization is a hospital.

21. The system according to claim 19, wherein the organization is a charitable organization.

20 22. The system according to claim 19, wherein the organization is a nonprofit organization.

25 23. The system according to claim 19, further comprising one or more message boards having information about the patient and messages from friends, family and the patient.

24. The system according to claim 19, further comprising one or more visitation calendars illustrating scheduled visits to the patient;

25. The system according to claim 19, further comprising one or more types of messages boards.

26. The system according to claim 19, wherein the message boards are
5 accessed using a username and a password.

27. The system according to claim 19, further comprising a patient message board that is accessed by the patient.

10 28. The system according to claim 19, further comprising a family message board that is accessed by family members.

29. The system according to claim 19, further comprising a relatives' message board that is accessed by relatives.
15

30. The system according to claim 19, further comprising a friends' message board that is accessed by friends.

31. The system according to claim 19, wherein the message boards include
20 messages from others.

32. The system according to claim 19, wherein the message boards allow a user to reply to messages.

25 33. The system according to claim 19, wherein the message boards allow a user to post messages.

34. The system according to claim 19, wherein the visitation calendar is modified to update scheduled visits.
30

35. The system according to claim 19, further comprising means for receiving a pledge for charitable donations.

36. The system according to claim 19, further comprising means for receiving
5 payment for a charitable donations.